Thank you for choosing MyWatch, the smartwatch that allows you to constantly monitor the vital parameters of the elderly, disabled and beyond. The MyWatch is compatible with the gateways of the MyVirtuoso Home home automation system.



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## **Description & Technical Specifications**

The MyWatch Smartwatch is an indispensable device for monitoring vital signs such as heart rate and blood pressure. Thanks to the 4G protocol, it works even if it is very distant from the MyVirtuoso Home gateway.







## **Specifiche Technical**

• Dimensions: 46mm x 40mm x 15mm

• Weight: 48g

• Buttons: 1 button (power and SOS)

Display: 1.3 "240 x 240 pixelsTouch: G + F Single point touch

Battery: 500 mAhProtocols: Wi-Fi, 4G

· GPS Antenna: highly sensitive active ceramic antenna

GSM Antenna: 4 frequency GSM antenna

SIM card: 1 nano SIMWater resistance: IP67

Vibration: yesMicrophone: yes

Audio: yesCalls: yesRoom: yes

• Charging: through the magnetic connector

• Operating temperature: -20 -> 70 °C

• Operating humidity: 5% -> 95% (not freezing)

• OTA updates: yes

## Package content

- MyWatch smartwatch.
- Instruction manual.
- Screwdriver and tweezers.

#### Installation

### Inserting the SIM card

In order to use all the features of the MyWatch Smartwatch, a SIM card must be inserted into the device. To do this, you need to use the special screwdriver and the special tweezers found inside the package.

- 1. Using the screwdriver, remove the SIM compartment protection.
- 2. Then insert the nano SIM card into the appropriate slot. The 'golden' part of the SIM must face the display, while the diagonal corner must face the lower right corner of the display (use tweezers to help you do this).
- 3. Reset the protection of the SIM compartment (using the screwdriver).

Once this simple operation has been completed, the MyWatch Smartwatch can be turned on and proceeded with the configuration phase.

## Configuration

To be able to use the device effectively, it is necessary to carry out the following configuration procedure:

- 1. Press the On/Off button on the device.
- 2. Move to the telephone section and enter the following number: \*#\*#80020#\*#\*
- 3. Then a screen will appear where you will be asked to enter an IP address and a port number.
- 4. In the IP section enter 81.201.126.82 while in the port section enter 8888
- 5. Finally press "SET".

After carrying out the above steps, the configuration procedure can be considered completed.

**ATTENTION!** After completing the configuration, it is strongly recommended to also configure the fall detection option in the settings of the Smatwatch MyWatch.

#### **Fall Detection**

For energy saving reasons, the detection of falls (and the sending of the corresponding alarm) are deactivated by default. To enable it, you need to navigate the menu as follows:

### **More> Settings> Fall Settings**

And enable the function using the appropriate switch. It is advisable to also enable the sound warning in the event of a fall. In this way the user can easily notice and skim any false positives. This operation is always carried out in this menu page.

You can adjust the detection sensitivity. To do this, navigate the menu as follows:

### More> Settings> Settings for the sensitivity of the fall alarm

And adjust the sensitivity as you prefer (6 is the same and not very sensitive, while 1 is very sensitive).

#### Inclusion

Before starting the device inclusion procedure, check that it is turned on and follow the steps below:

- 1. Use the MyVirtuoso Home ES application, open the menu for adding an IP device and then select the "Healthwatch" device. The user will be prompted for a description for the device and the device IMEI.
- 2. Enter your preferred description and enter the IMEI code of the device.

**NOTE:** It is possible to retrieve the IMEI code directly from the device packaging or from the settings menu.

## **Disposal**

Do not dispose of electrical appliances in unsorted municipal waste, use separate collection services. Contact your local council for information regarding available collection systems. If electrical appliances are disposed of in landfills or in inappropriate places, hazardous substances can leak into groundwater and enter the food chain, damaging health and wellbeing.

When replacing old appliances with new ones, the retailer is legally obliged to take back the old appliance for disposal free of charge.

## Warranty and customer support

Visit our website at the link: <a href="http://www.ecodhome.com/acquista/garanzia-eriparazioni.html">http://www.ecodhome.com/acquista/garanzia-eriparazioni.html</a>

If you encounter technical problems or malfunctions, visit the site: <a href="http://helpdesk.smartdhome.com/users/register.aspx">http://helpdesk.smartdhome.com/users/register.aspx</a>

After a short registration you can open a ticket online, also attaching images. One of our technicians will answer you as soon as possible.



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